

for

⑦CollegeBoard ACCUPLACER

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Table of Contents

1.0 Register with Proctortrack	3
2.0 First time login - Identity Verification	
3.1 <u>Scheduling the Test</u> (only for Live Proctoring)	
3.2 Begin the Testing Process	23
3.3 <u>Chrome Plugin Check</u>	
4.0 <u>Guidelines for Quiz</u>	
5.0 Face and ID Scan	
6.0 Download Proctortrack Desktop App and Launch	40
7.0 System Check 7-points	44
8.0 <u>Room Scan</u>	46
9.0 <u>Start Proctoring</u>	52
10.0 <u>Take your ACCUPLACER Test</u>	
11.0 End Proctoring and Data Uploading	
12.0 <u>Tech Support</u>	
	Proctortrack

BY VERIFICIENT



1.0 Register with Proctortrack



1.1 What is Proctortrack?

Proctortrack is a remote proctoring solution that your institution has selected for your ACCUPLACER online administration.



1.2 How does it Work?

This guide will assist you in going through the process of taking a proctored test with Proctortrack. If you have any additional questions, you can reach us at 1-(844) 753-2020, via email at support@verificient.com, or go to www.proctortrack.com for more information and live chat.



1.3 What do I need to take an exam using Proctortrack?



MAC: OSX High Sierra 10.13 or higher, **PC:** Windows 10 or higher



Javascript Enabled & Third Party Cookies Enabled

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MAC: Intel/AMD Processor, 4GB RAM, PC: Dual-Core 2.4 Ghz CPU, 4GB RAM or better



CAMERA & MICROPHONE

Camera with 800x600 resolution or better An internal or external microphone is required



Google Chrome Browser v80.0 or higher



Cable Modern, DSL or better (300 kbps download, 250 kbps upload)



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NOTE: Chromebooks are not allowed for Live Proctoring exams.

1.4 Register with Proctortrack

Following the guidance in the voucher email you received from ACCUPLACER, create an account with Proctortrack. Go to <u>https://testing.verificient.com/accuplacer</u> and click on "Register". If you already have an account, use your credentials to login to your dashboard (e.g., to add a new voucher).





1.5 Register with Proctortrack

To create your account, enter your first name, last name, voucher information, date of birth, email address and a password for your account. Click on Register.





1.6 Confirmation Email

You will receive an email asking you to confirm your account, verifying the email address that was entered during registration.





1.7 Email confirmed and Login

Once your email address is verified using the verification link from the confirmation email, you can login to your account.



2.0 First time login - Identity Verification (Submitting scans for baseline profile)



2.1 First- time login

For users logging in for the first time, you will be required to go through the identity verification process and complete the face and ID scan steps to create your profile.





2.2 Agreement and Consent form.

Prior to submitting the face and ID scans, you must agree to the terms of service and privacy policy statements.





2.3 Face Scan

a) During the Face Scan, be sure to follow the instructions at the bottom of the screen to ensure an acceptable scan. After aligning your face appropriately in the marked area, click on the "Scan" button to take a picture.





2.3 Face Scan

b) If your picture is not clear or is not the right size, you will be asked to take another picture. Click the 'Retake' button to take a new picture. When done, click "Confirm and Upload."





2.4 ID Scan

a) For the ID scan, hold a valid photo ID up to the camera and click "Scan".





2.4 ID Scan

b) You can rescan the ID as many times as needed to take a good picture. Click "Confirm and Upload" to proceed once you have a good scan.





2.5 Data Uploaded. Wait for Approval

Once you submit your face and ID scans, it will take between 3-6 hours for your data to be approved. You will receive an email once your data is approved. In the meantime, you can follow the instructions to download the Proctortrack Chrome Plugin and the Proctortrack Mobile App for your phone.





3.1 Scheduling the Test (Only applicable for Live Proctoring)



3.1 Schedule the test

a) After logging back in, you will see your Proctortrack Dashboard. Click the Schedule Exam button.





3.1 Schedule Test

b) To schedule your test, first click the desired date under "Please Select a Date." Next, click the time you'd like to take your test. To finish, click the "Click to Schedule" button. Note that you are only shown time slots that are available.

Voucher ↓ 4678426U © Live Procto T44L8867	Test Name: 4678426U Starts At: 11-12-2020, 11:29 AM Test Duration: 360 Minutes Go ahead and select your convenier Proctortrack's live proctoring.	Ends At: 01-06-2021, 05:29 AM	Please So	elect a Date Mo 2	Tu	2020-Nov			+		
Voucher - 4678426U © Live Produ T44L8867	Starts At: 11-12-2020, 11:29 AM Test Duration: 360 Minutes Go ahead and select your convenier Proctortrack's live proctoring.	Ends At: 01-06-2021, 05:29 AM	Su 1 8	Mo 2	Tu	2020-1404			7		
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Voucher - 4678426U © Live Procto T44L8867	Go ahead and select your convenier Proctortrack's live proctoring.	nt time to take the test using		9	10	11	12	13	14		
4678426U	Proctortrack's live proctoring.		15	16	17	18	19	20	21	Test	
© Live Procto T44L8867			22	23	24	25	26	27	28	Schedule	
T44L8867	Note: IOS or Android smartphone is	required for the live exam.	29	30	1	2	3	4	5		
Clive Procto	ting		6	7	8	9	10	11	12	Completed	
	Available slots for Nov 19, 2020 [At 00:00 AM 03:00 AM 06:00	sia/Kolkata].Please select one.	03:00 PM	06:00 P	M)(09:	00 PM					
	You are scheduling a live exam for	Nov 19, 2020 09:00 AM [Asia/Kolk	ata]				CI	ick to Sch	edule		



3.1 Schedule Test

c) You have successfully submitted the request to schedule your exam.





3.2 Begin the Testing Process



3.2 Launch Test at the Scheduled time

a) For Live Proctoring exams only:

The Begin Test button will become active at the scheduled time. Arrive at the scheduled time and click "Begin Test" to proceed. **Refresh the page** if the button is not active at the scheduled time.





3.2 Begin the Test Process

b) For Automated Proctoring exams only:

The Begin Test button will be active at all times till the voucher expiry date.

You may click the "Start Exam" button to proceed at any time for automated proctoring exams.





3.3 Chrome Plugin Check (Download/detected and auto proceed)



3.3 Chrome Plugin Check

a) This is the plugin check page. The page will automatically verify if the Proctortrack plugin has already been installed. If not, you will see the download button. Click the Download Chrome Plug-in button to install it.





3.3 Chrome Plugin Check

b) Click the "Add to Chrome" button to add the plugin.





3.3 Chrome Plugin Check

c) After the plugin is installed, you will return to the plug-in detection page. It will automatically take to you the next step after it detects the plugin.





4.0 Guidelines for the Quiz



4.1 Check and Understand Guidelines for Quiz

a) After starting your test, you will see a screen of guidelines for taking your test. Let's Get Started gives you details on setting up your space and your computer for proper testing.





4.1 Check and Understand Guidelines for Quiz

b) Next you will see Guidelines from your institution for taking ACCUPLACER.





4.1 Check and Understand Guidelines for Quiz

c) After getting familiar with all the guidelines, check the box (at the bottom) labeled "I have read, understand and will adhere to the required environment guidelines." Click "Go To Next Step."





5.0 Face and ID Scan (Real-time Identity Verification)



5.1 Agreement and Consent form.

This is the Agreement Policy which you must review. After you read it, check the box at the bottom of the screen to confirm your consent and agreement with the terms listed, then click the "Submit" button.





5.2 Face Scan

a) Next, you will scan your face and your ID as you did when you created your profile. Make sure your face fills the frame before clicking Scan. As before, you can redo your scan if need be. Once you're done, click the "Next" button.





5.2 Face Scan

b) If you're dissatisfied with your scan, you can click the "Retake" button to scan again. Click "Confirm and Upload" to move to the next step.





5.3 ID Scan

a) For the ID scan, hold a valid photo ID up to the camera and click "Scan".





5.3 ID Scan

b) You can rescan the ID as many times as needed. When you're satisfied with the scan, click "Confirm and Upload" to proceed.





6.0 Download the Proctortrack Desktop App and Launch



6.1 Proctortrack App Download and Run

a) This page will check for the Proctortrack App. If it is not installed, it will download automatically. If it doesn't, click the "Here" link at the bottom of the window to download the app.

Once the Proctortrack App is installed, you will see a pop-up asking you to run the app. Click the "Open Proctortrack" button.

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integrity nearized		
	Open Proctortrack?	
	Always open these types of links in the associated app	
	Open Proctortrack Cancel	
	Please click "Open Proctortrack" if prompted by your computer.	
If you do not see any prompt	to launchProctortrack, or see a different message, and want to download the latest version of Proctortrack app, then please click nere.	
	N	



6.1 Proctortrack Plugin Download and Run

b) If the app is not auto-detected. Click the "Download Proctortrack" button to download the file. Open the Proctortrack.zip (Mac) or Proctortrack.exe (Windows) file from the download bar at the bottom.





6.1 Proctortrack Plugin Download and Run

c) Finally, launch the Proctortrack app from your downloads folder to continue.





7.0 System Check 7 Points



7.1 System Check - 7 Points

The system check will run to verify that the system is ready.





8.0 Room Scan



8.0 Room scan

The next step is to perform a room scan. You can use your computer's camera but it is easier to use the Proctortrack mobile app. Follow the instructions in Section 8 to download and use the mobile app. Once you've installed the mobile app, follow instructions on the screen to perform the scan.





8.1 Install Proctortrack App on your Phone8.2 / 8.3 Sync the Proctortrack Desktop & Phone App



8.1 Install Proctortrack App on your Phone



Download the Proctortrack app from the Apple App store or Google play store. Launch the app and follow the instructions.

Or,

On your **phone browser** go to <u>https://oneline.to/ptexam</u>,



8.2 Sync the Proctortrack Desktop & Phone App



This step is to connect the Mobile App to continue with the Room Scan and Monitoring.

Scan the QR code displayed on the desktop app using the mobile app.



8.3 Sync the Proctortrack Desktop & Phone App



Please open the Proctortrack app on your phone and scan the QR code shown on the screen.

Complete the room scan as instructed on the phone app.



9.0 Start Proctoring



9.0 Start Proctoring

a). Inside the window that pops-up from the top, click on the screen you'd like to share and take your test on. Click "Share".

	Share your entire screen Proctorfrack Live Plugin would like to share the contents of your screen with testing verificient.com. Choose what you'd like to share.	English 🗸
t Step 1: Endbe If you have please click here to	Cancel Share	r on below to start the new tab.) ck to this browser tab low in the bottom-right
	corner of the page.	- «, • Proctortrack



9.0 Start Proctoring

b). Once the screen sharing is successful, the "Start Proctoring" button gets activated.Click on the "Start Proctoring" button to be redirected to the ACCUPLACER platform in a new tab.On the bottom right of your screen, you also have an option to chat with the proctor.





10.0 Take your ACCUPLACER Test



10.1 Launch Test

a). You will now be directed to ACCUPLACER to take your test. First, you will see the College Board Privacy Policy which you must read then click on the "Accept" button to continue.

For first time users: click the Allow button when the browser pops-up the option on the top.





10.1 Launch Test

b). On the next page, confirm your student information and click on "Save" to proceed.

tructions utdent record has been found on the system with matching profile information. If necessary, please upda dent Instructions dicates required fields	te the information and select Save to continue. If this is not your information, please notify your Proctor in	nmediately.		
stitution Name	Site Name			
B UAT Institution	CBUAL - Site 1			
ESL Sentence Meaning	N/A			
* First Name	Middle Name	* Last Name		
Sally		Pierce		
* Address 1	Address 2			
789 1st Street				
* Country	* State	If Other Specify		
United States 🗸	lowa 🗸			
* City	* ZIP/Postal Code	* Email		
Iowa City	52244			
* Student ID	* Confirm Student ID	Supplemental Student ID 🚱		
9988888x	9988888x			
Home Phone Number	Mobile Phone Number	* Date of Birth		
3000-3000-30000	2006-2006-2000X	2000-01-01		
* Gender	* How do you describe yourself?			
Female	Asian American or Pacific Islander			
Select up to three institutions to share your test results. Your home institution will automatically re- Sharing your test scores is optional. If unsure now, you can send your scores later through the Student	ceive your test results. It will not appear as an option. Portal.			
Colort the Institutions				



10.2 Answer Test

This screen gives instructions on how to navigate ACCUPLACER tests. When ready to begin your test, click the "Start Test Session" button.





10.3 Submit Test

For each question, choose the best answer, then click the "Submit" button. If you've chosen the answer you intend, click the "Confirm" button to move to the next question. If you need to choose another response, click "Cancel," then choose and submit your answer.





11.0 End Proctoring & Data Uploading



11.1 End Proctoring

a) Once you've finished all tests assigned to you, you will see your Individual Score Report which you can print if you'd like. To end proctoring, click the "End" button on the Proctortrack window which is at the bottom of your screen. Click to confirm that you wish to end proctoring. The plugin will upload any remaining data and end proctoring.

C			☆ :	• 3
		Student Name: ContactlessAl005 Patil Student ID: ContactlessAl005 Supplemental Student ID: N/A		
	Individual Score Repo	rt		
Date of Birth 1980-01-31 Date of Testing 2020-11-11	Major/Program Name GRP 17THF Administered By M. P	Site Name Site 1 Voucher Number T44L8867		
	Time Record			
Test Session Started	Test Session Ended	Total Time		
11-11-2020 11:52 PM EST	11-11-2020 11:56 PM EST	UUn:UUmin:14s		
	Test Results			
r≯ ◆Proclantrack	Test Results score 2			
x) ◆ Proctortrack d Break ◆ Proctor ● Hi will be the proctor for your exam.	Test Results Score 2 Course Placements - Determined of	n 11-11-2020		
Proctortrack Proctortrack Proctor Insk Proctor Insk Proctor Insk Prises show the blank sheets of paper before proceeding to the test	Test Results Score 2 Course Placements - Determined or	n 11-11-2020		
Proctortrack Proctor Insk Proctor Insk Proctor Insk Proctor Insk Proctor Insk Proctor Proctor Insk	Test Results score 2 Course Placements - Determined or	n 11-11-2020		
Procortrack Proctor Proctor Proctor Process	Test Results score 2 Course Placements - Determined or	n 11-11-2020		



11.2 Data Uploading

b) The Proctoring session data will be automatically uploaded to Proctortrack.





11.3 Data Uploading is Done

c) The test session is complete! Either button seen here will close Proctortrack. Proctortrack will have to be run before each proctoring-enabled test. Click "QUIT APP" to save the application for use with later tests, or click "Uninstall" to remove Proctortrack from the current machine.

Keep in mind that an opportunity to download Proctortrack will be given before each proctoring-enabled test.





12.0 Tech Support



12.1 Tech Support

Still stuck? Open a ticket, or contact our Support Team by live-chat, phone, or email. Our team is available 24 x 7 x 365.



1. **Chat :** Need help? Let's Chat! Use this option from the bottom right corner.



2. Submit a support ticket at <u>www.proctortrack.com/support</u>



3. Phone :+1(844) 753-2020 Call us anytimeto speak with our Support team.



4. **FAQ :** Click here for Frequently Asked Questions.



5. <u>Support@verificient.com</u> Tell us your concern and we'll be right with you.

